

# Prescription Refills

We ask that our patients carefully monitor all prescriptions---quantity of pills remaining and refills remaining----to ensure that you are able to refill your medications in a timely manner.

**If you require a refill, and you have refills remaining on a current prescription,**

- Please contact your pharmacy directly and they will be able to fulfill your request.

**If you are uncertain if you have refills remaining on a current prescription,**

- Please contact your pharmacy directly.
- If necessary, your pharmacy will send an electronic request for the refill to our office. Your provider will review the request. If approved, the refill will be authorized at your pharmacy within 48 hours from the time our office received the request from your pharmacy. Refill requests are reviewed during regular office hours only. Our office will handle all refill requests submitted or received over the weekend by Tuesday of the following week.

**If you are out of refills and/or if your provider does not approve your refill request,**

- Please contact our office as you may need to schedule an appointment with your provider prior to any prescription refills being authorized.
- Typically, being out of refills of chronic medication indicates that you are due for an annual Health Assessment or follow-up medical visit. Your provider will determine if an office visit is required.

